

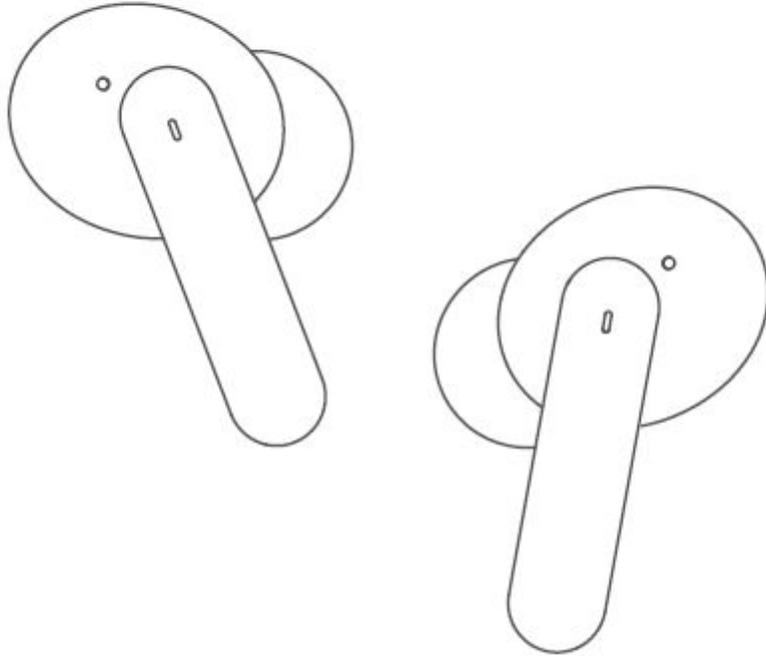
# QCY T11 Manual

QCY T11 Manual English Xiaomi QCY T11  
Earbuds Manual Instructions QCY T11 Reset  
QCY T11 Pairing Touch Control Charging  
Case User Manual Guide Warranty  
Troubleshooting

May 8, 2021



## TWS Bluetooth Earbuds



For better using experience, please scan to download QCY app before start-up.

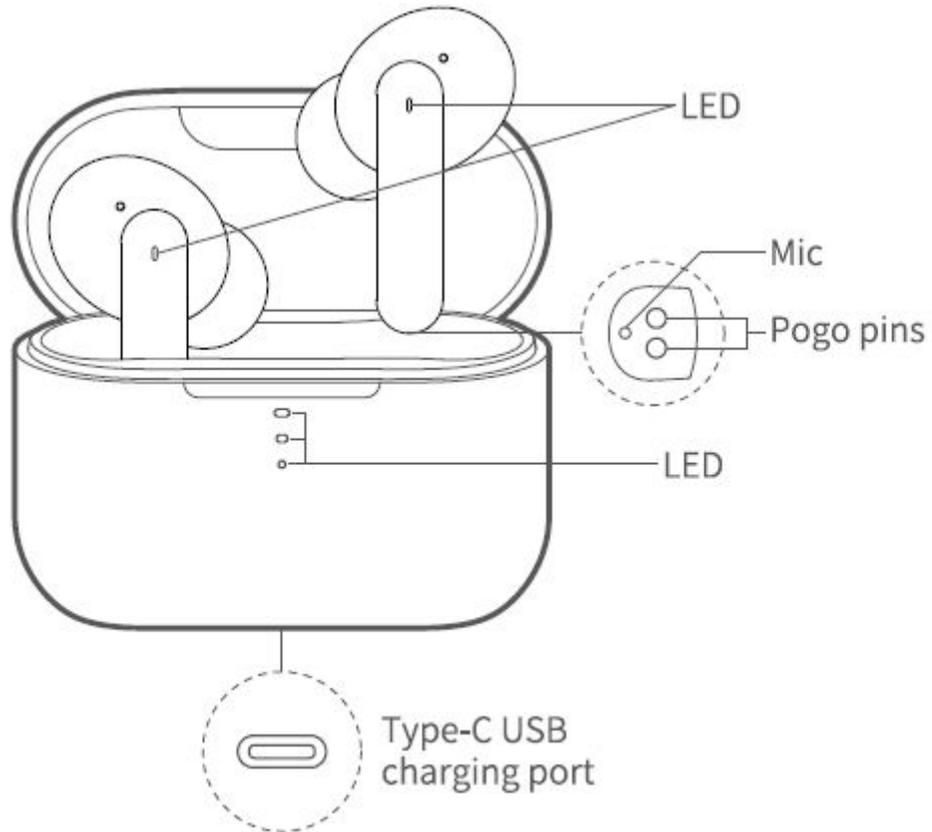
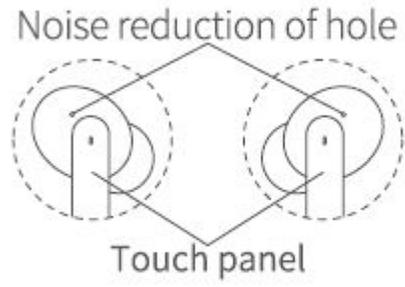
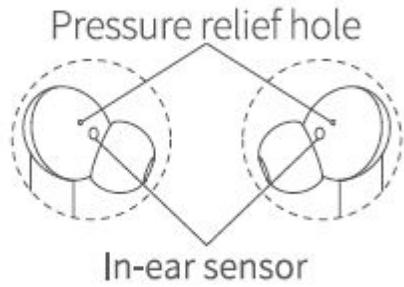


# QCY T11 TWS Bluetooth Earbuds User Manual

For better using experience, please scan to download QCV app before start-up



# Overview



Pressure relief hole – in-ear sensor

Noise reduction of hold – Touch panel

LED / MIC / POGO Pins / Type-c USB Charging Port

## QCY T11 Pairing

### How to pair QCY T11

How to Connect First time connectivity:

1. Open the case and take two QCY T11 earbuds out, the earbuds will auto power-on and pair with each other, ready for pairing with each other
2. On cellphone, open the "Bluetooth" function, search for " QCY-T11 " and tap to connect both QCY T11 earbuds to phone.
3. If connect steps success, the QCY T11 Pairing complete!

Switch connected device:

1 Turn off phone A's Bluetooth faculty and earbuds will auto disconnect and turn connectable.

2, On phone B, search for QCY-T11 and tap to connect

\*Multi-point connection is not available and earbuds Will auto reconnect to phone B upon powering up again



## How to Connect

### First time connectivity:

Open the case and earbuds will auto power-on, pair with each other and turn connectable. On phone, search for QCY-T11S and tap to connect both earbuds to phone.

### Switch connected device:

1. Turn off phoneA's Bluetooth faculty and earbuds will auto disconnect and turn connectable."
  2. On phoneB, search for QCY-T11S and tap to connect.
- \* Multi-point connection is not available and earbuds will auto reconnect to phoneB upon powering up again.

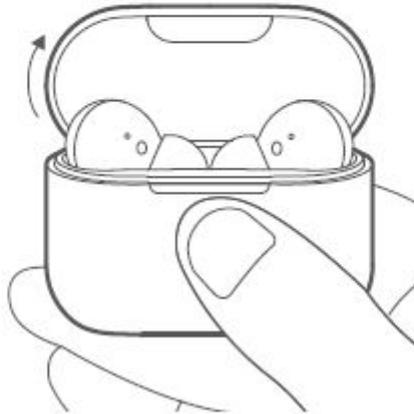


## QCY T11 One Press to Enter Pairing Mode

Put the headset in the box, open the charging box cover, and press the button of the charging box for 3 seconds until charging. With the box light flashing 3 times, the headset will disconnect from the phone and enter the pairing mode.

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### Mono Mode

1. Earbuds were paired before. Keep touching panel on either earbud for 2s to power on them. They will auto turn connectable in 5s(LED will blink blue).
2. On phone, search for QCY-T11S and tap to connect the earbud to phone.

## QCY T11 Mono Mode

- 1.earbuds were paired before. Keep touching panel on either earbud for 25 to power on them. They will auto turn connectable in 5s (LED will blink blue)
- 2. On phone, search for QCY-T11 and tap to connect the earbud to phone

# QCY T11 Reset

## How to reset QCY T11

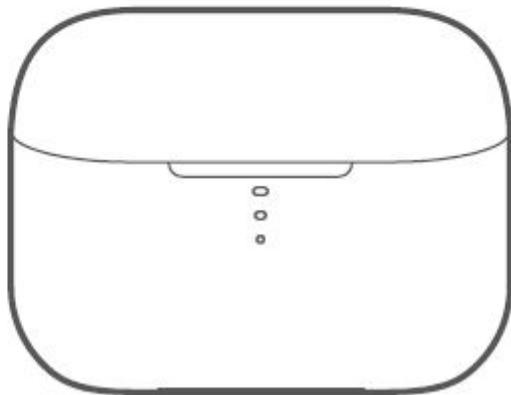
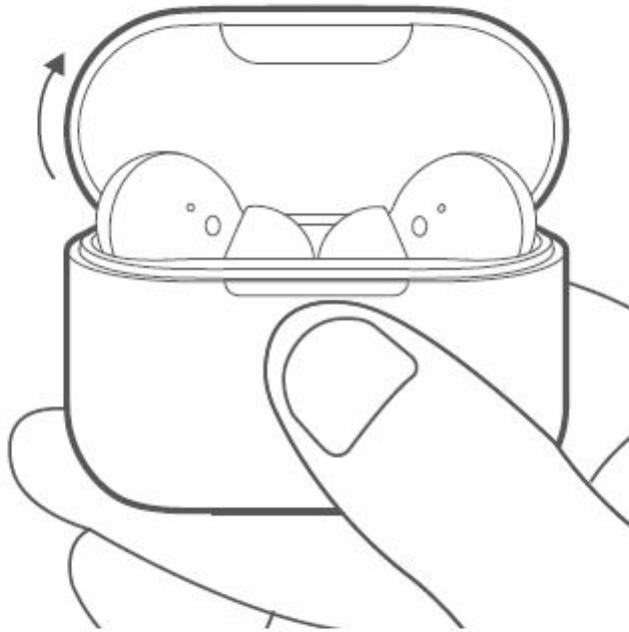
Factory Setting:

1. Open the charging box cover
2. Turn off Earbuds before Reset QCY T11, Press the charging box button for 10 seconds until the charging box indicator shows red After alternating blue flashes for 3 times.
3. close the lid to complete the QCY T11 reset .
4. Delete the Bluetooth record on cellphones and reconnect

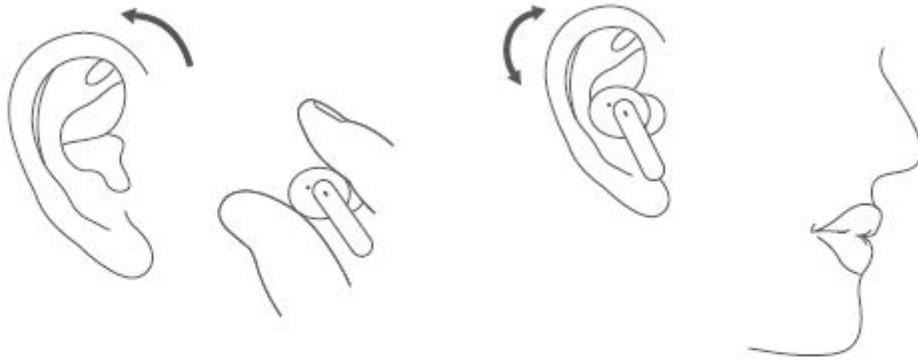


## Factory Setting

Open the charging box cover and press the charging box button for 10 seconds until the charging box indicator shows red. After alternating blue flashes for 3 times, close the lid to complete the reset.



## How to Wear



1. Plug the ear cap diagonally downward into the ear canal gently to gently sway the head earphone without shaking.
2. During a call, point the earphone microphone towards the mouth to make the call clearer.
3. Please wear the left and right earphones correctly, and make them firmly match the auricle and the sound producing mouth after entering the ear Must the ear canal.

## QCY T11 How to Wear

### QCY T11 How to Use

1. Plug the ear cap diagonally downward into the ear canal gently to gently sway the head earphone without shaking,
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## Functions

Functions	Current status	Operation	LED	Prompt
Power-on	Earbuds are not in the case	Keep touching the panel for 2s	LED blinks blue	TONE
	Earbuds are in the case with its lid closed ( the case is within power)	Open the lid		
Power-off	Case is within power	Push earbuds into case and close the lid	LED glows solid red when charging	\
	/	Keep touching the panel for 5s	LED glows red for 2s	TONE
Answer/end call	Incoming call/ calling	Double tap the panel to answer/end the call	\	TONE
Ignore call	Incoming call	Keep touching the panel for 1s	\	TONE
Voice assistant	Connected	Triple tap the panel	\	TONE
Music pause/ resume playing	Playing	1. Double tap 2. Put off either earbud to pause and put it on in 15s to resume playing	\	\
Skip track forward	Playing	Keep touching either panel for 2s to skip track forward	\	\

## QCY T11 Touch Control

- **Power on:**
  - earbuds not in case: Keep touching the panel for 2s
  - earbuds in case and closed: Open the lid
- **Power off:**
  - case within the power: Push earbuds into case and close the lid
  - Not in case: Keep touching the panel for 5s
- **Answer / end call :** for incoming call / calling : Double tap the panel to answer / end the call
- **Ignore call:** incoming call : Keep touching the panel for 1s
- **Voice assistant :** connected : Triple tap the panel.
- **Skip track forward:** Keep touching either panel for 2s to skip track forward



- **Music Pause / Resume playing:**
  - 1 Double tap
  - 2 Put off either earbud to pause and put it on in 15s to resume playing

## QCY T11 Volume Control

- QCY T11 Volume Control not support, you can control the volume by adjusted on your cellphone.

### Charge the Earbuds

Push earbuds into the case and close the lid. Earbuds will auto turn off and to be charged.

## QCY T11 Charge the Earbuds

- Push earbuds Into the case and close the lid. Earbuds will
- auto turn off and to be charged

### Charge the Case

LED of the case will glow solid red when charging and turn green once topped up.

## QCY T11 Charge the Case

- LED of the case will glow solid red when charging and turn green once topped up.



## Warranty Card

### Warranty Period

12 months after you purchase this item.(or you may inquire your local shopper for more details.)

### Free Service:

Supposing any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number:
Date of Purchasing:
User's Name:
User's Phone:
User's Address:
Shop's Name:
Shop's Address:
Comments:

Free exchange service will not be accessed under following circumstances:

1. Damages caused unauthorized disassembly.
2. Defects or physical damages caused by leaking or dropping off.
3. Damages by act of God.Supposing your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.



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## Tips

1. Before using the headset, please read the manual carefully and keep it for future references.
2. The headset need to be fully charged prior to first-time use.
3. If the headset is left unused for over two weeks, please recharge it periodically.
4. Please use the chargers made by qualified manufacturer.
5. If the headset cannot be found by your phone, please check whether it is in pairing mode; if left unconnected for a long while, the headset will exit pairing mode, please re-enter the mode; if a procedure error of your phone occurs, reboot it; if a procedure error of the headset occurs, reboot or reset it.

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## Caveats

1. Never disassemble or modify your headset for any reasons to avoid any damages and danger.
2. Do not store the headset in extreme temperatures (under 0°C or over 45°C).
3. Avoid using the indicator close to the eyes of children or animals.
4. Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.
5. Do not use harsh chemicals or strong detergents to clean the headset.
6. Keep the headset dry.

### **QCY T11 Caveats**

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## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC ID: RDR-IN2028L (left earphone)

FCC ID: RDR-IN2028R (right earphone)



## QCY T11 FCC Statement

FCC ID : RDR-IN2028L (left earphone)

FCC ID : RDR-IN2028R (right earphone)



### Hazardous substances and their contents in the item

Part Name	Hazardous Substances									
	Pb	Hg	Cd	Cr (VI)	PBB	PBDE	DIBP	DEHP	DBP	BBP
Main body	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.

O: means that hazardous substance content in the homogeneous materials of this part is within the limits of (EU) 2015/863 regulation .

X : means that hazardous substance content in ,at least, one certain homogeneous material of this part is beyond the limits of (EU) 2015/863 regulation ,but there is no mature alternative in the industry at present, it still conforms to the EU ROHS Directive in the scope of exemption.

Notes: Please arrange using time properly as your hearing



may be damaged by using the device for a long time.

Manufacturer: Dongguan Hele Electronics Co., Ltd.

Address: Daojiao Town, Dongguan City, Guangdong, China



**RoHS**

Hazardous

ROHS

QCY T11 Trouble Shooting

