

折页线

330.0 mm

160.0 mm

QCY TWS智能耳机

认识耳机

首次配对方法:

打开充电盒, 耳机自动开机, 开机后双耳自动组队成功, 耳机进入配对状态, 手机搜索连接“QCY-T8”即可完成双耳与手机的连接。

切换设备配对方法:

- 关闭A手机蓝牙, 耳机自动断开进入配对模式
- 刷新B手机蓝牙设备列表, 点击配对QCY-T8, 完成配对

*不支持同时连接两台手机, 下次开机默认回上次配对的手机

恢复出厂设置

方法一: 清除配对记录 (此方法用于无法正常连接时)

- 已有连接过手机, 在手机蓝牙设备列表中, 找到QCY-T8, 点击进入设置, 选择忽略或取消配对。
- 取出两只耳机, 同时长按触控面板5秒, 直至红灯长亮2秒后熄灭, 表示进入关机状态。
- 关机后再次同时长按双耳触控面板约10秒, 直至双耳红灯交替闪烁3次, 表示重置成功, 之后双耳会自动开机重新组队。

*恢复出厂后需用首次配对的方法连接即可正常使用

佩戴耳机

- 将耳帽斜向下轻轻塞入耳道, 以减轻头部耳机不晃动为宜。
- 通话时, 将耳机麦克风朝向嘴部可使通话更清晰。
- 请正确佩戴左右耳机, 入耳后使其稳固贴合耳廓及出声嘴对准耳道。
- 可在APP内选择开/关入耳检测功能

一键进入配对模式

- 耳机已经与手机配对。
- 耳机放入充电盒, 打开充电盒盖子, 长按充电盒按钮3秒至充电盒绿灯闪3下, 耳机断开与手机的连接, 进入配对模式。

功能介绍

更多操作方法请关注二维码

使用场景	状态	操作	LED	语音提示
开机	耳机不在充电盒内, 呈关机状态	轻按触控面板约2秒	蓝灯闪烁	TONE音
	耳机在充电盒内 (充电盒有电, 关盖状态)	开盖, 耳机开机 (有霍尔开关功能)		
关机	开机状态下, 充电盒有电	放入充电盒, 关盖 (有霍尔开关功能)	充电时红灯长亮	\
	耳机在开机状态下	长按触控面板5秒, 灯灭	红灯长亮2秒	TONE音
接听电话/结束电话	来电响铃中/通话中	轻按触控面板两次接听/结束通话	\	TONE音
拒接来电	来电响铃中	轻按触控面板1秒释放	\	TONE音
唤醒语音助手	在连接状态下	轻按触控面板三次	\	TONE音
音乐暂停/播放	音乐状态下	1. 双击; 2. 取下任意一只耳机音乐暂停, 15秒内戴上耳机, 音乐继续播放 (取下15秒后回到初始状态, 需先手动轻按触控面板两次或点击手机播放)	\	\
切换下一曲	音乐状态下	轻按左/右触控面板2秒, 切换下一曲	\	\

QCY蓝牙耳机售后服务

QCY蓝牙耳机售后服务承诺: 严格按照《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后服务, 服务内容包括:

- 三包有效期内, 因不可抗力造成损坏, 经维修后仍无法正常使用, 可免费更换同型号新机。
- 三包有效期内, 因不可抗力造成损坏, 经维修后仍无法正常使用, 可免费更换同型号新机。
- 三包有效期内, 因不可抗力造成损坏, 经维修后仍无法正常使用, 可免费更换同型号新机。

三包凭证

产品信息: _____
产品型号: _____
日期编号: _____
用户信息: _____
用户姓名: _____
联系电话: _____
用户地址: _____
退换货原因: _____
购买信息: _____
销售单位: _____

FAQ

1.Q: 怎么只能听一个?
A: 将两只耳机放回充电盒, 重新取出查看是否恢复双耳模式, 如未恢复重置耳机即可解决。

2.Q: 手机提示无法连接怎么解决?
A: 将手机上的配对记录删除, 删除后重新进行搜索信号连接即可。

3.Q: 怎么听歌/通话没声音?
A: 安卓在手机连接记录的右边有个设置图标, 点击进入, 将两个音频选项取消勾选重新选择, 苹果在设置通用辅助功能进入音频通话方式, 选择自动, 如本来就是自动, 就换其他选项, 然后选择自动, 如果恢复, 删除配对记录重新尝试。

4.Q: 怎么视频/游戏有延迟?
A: 受使用环境、网络、手机编码码速度的影响, 会造成手机转发音频数据到耳机造成不同程度的延迟。

5.Q: 怎么卡顿/断连?
A: 家, 如果使用时有大量的 Wi-Fi 连接, 4G 信号、大功率电器等等产生干扰, 可能会出现卡顿、断连的情况, 换个环境或者重新配对连接下就可以解决了。

若有售后服务需求, 请联系客服

电话: 4008-306-708
网址: www.qcy.com
制造商: 东莞市和乐电子有限公司
地址: 广东省东莞市道滘镇大岭 Y 工业区
(莞隆路大岭 Y 段5号)

产品中有有害物质的名称及含量

部件名称	有害物质									
	铅	汞	镉	铬	六价铬	多环芳烃类物质	邻苯二甲酸酯类物质	阻燃剂	磷酸盐	钕
耳机主体	X	O	O	O	O	O	O	O	O	O
电池	O	O	O	O	O	O	O	O	O	O
耳塞	O	O	O	O	O	O	O	O	O	O
配件	O	O	O	O	O	O	O	O	O	O
充电线	X	O	O	O	O	O	O	O	O	O

本表格依据 SJ/T 1136-6 的规定编制
O: 表示该有害物质在部件所有均质材料中的含量均符合 EU 2015/863 规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 EU 2015/863 规定的限量要求, 但目前行业无成熟的替代方案, 在豁免范围内符合欧盟 RoHS 指令的环保要求。

使用年限: 知本手册所述, 在正常使用条件下, 本产品的环保使用期限为 10 年。
在此声明: 本产品不会造成任何有害物质, 本产品可以回收, 必须按照当地法规处理。

产品认证: CE, RoHS, REACH, FCC, PSE, BSMI, 3C

提示

- 使用产品前请仔细阅读本使用说明书并妥善保管;
- 首次使用时, 请将本产品充满电;
- 如果产品长期 (超过 7 天) 不用, 请对其充电;
- 必须选择正规厂家生产且经过国家 CCC 认证的充电器;
- 若手机无法搜索蓝牙耳机, 请确认蓝牙耳机是否处于“配对模式”, 若长时间未进行配对或连接, 蓝牙耳机配对功能将关闭, 请重新开启蓝牙耳机至“配对模式”; 若手机程序出错, 请重启手机; 若蓝牙耳机程序出错, 请重启蓝牙耳机或恢复出厂设置。

警告

- 请勿以任何理由拆除或维修改装耳机, 否则可能会导致起火、电子击穿甚至彻底损坏本产品;
- 请勿将产品置于温度过低或过高 (0°C 以下或 45°C 以上) 的环境下;
- 请避免靠近儿童或动物的眼睛使用产品指示灯;
- 请在雷雨天放下使用本产品, 雷暴可导致本产品工作不正常, 并增加触电的危险;
- 请勿用油及其他挥发性液体擦拭本产品;

注意:

长时间使用耳机可能会造成听力损伤, 请合理安排使用时间。
本产品不支持输出超过 2A 的充电器给耳机充电, 否则会导致耳机本体。

QCY TWS Smart Earbuds

Overview

首次使用连接性:

打开充电盒, 耳机将自动开机, 配对与另一只耳机, 配对成功后, 手机搜索连接“QCY-T8”并轻敲以连接到手机。

切换连接设备:

- 关闭手机 A 的蓝牙功能, 耳机将自动断开并重新配对。
- 在手机 B 上, 搜索 QCY-T8 并轻敲以连接。
* 多点连接不可用, 且耳机和充电盒将自动重新连接到手机 B 上。

How to Connect

First time connectivity:

Open the case and earbuds will auto power-on, pair with each other and turn connectable. On phone, search for QCY-T8 and tap to connect both earbuds to phone.

Switch connected device:

- Turn off phone A's Bluetooth faculty and earbuds will auto disconnect and turn connectable.
- On phone B, search for QCY-T8 and tap to connect.
* Multi-point connection is not available and earbuds will auto reconnect to phone B upon powering up again.

Factory Setting

(Please refer the following methods to fix connectivity errors)

Method 1:

- Delete connectivity record on phone, if any.
- Take out both earbuds from case and keep touching both of the panels for 5s or until LED glows red for 2s to power off them.
- Once again keep touching both of the panels for 10s or until LED blinks red and blue 3 times to reset them to factory. Earbuds will then auto power on and re-pair with each other.
* Refer How to Connect to build connection after Factory Setting.

Method 2:

Open the lid and hold charging case button for 10s or until LED of the case blinks red and blue 3 times. Close the lid to reset earbuds to factory.

How to Wear

- Rotate earbud and pop it into your ear then shake head to check wearing stability.
- Please adjust Mic towards your mouth to gain better calling experience.
- Please wear earbuds properly, making sure they fit in firmly and sound holes are inside ear channels.
- You may turn on/off In-ear Detection in APP.

One Press to Enter Pairing Mode

- Earbuds have been connected with phone.
- Pop earbuds into case. Open lid and hold charging case button for 3s or until LED on case blinks green 3 times. Earbuds will then disconnect to phone and enter pairing mode.

Mono Mode

- Earbuds were paired before. Keep touching panel on either earbud for 2s to power on them. They will auto turn connectable in 5s (LED will blink blue).
- On phone, search for QCY-T8 and tap to connect the earbud to phone.

Charge the Earbuds

Push earbuds into the case and close the lid. Earbuds will auto turn off and to be charged.

Charge the Case

LED of the case will glow solid red when charging and turn green once topped up.

Parameters

Model: TWS Smart Earbuds Pairing name: h2004A
Bluetooth version: V5.0 Standby time: approx. 60hr
Charging time: approx. 2hr Music time: approx. 3.5hr
Talk time: approx. 3hr
Operation range: 10m (with no obstacle)
Battery type: Li-ion
Battery capacity (earbud): 3.7V 35mAh
Battery capacity (case): 3.7V 380mAh
Input parameter (case): 5V = 400mA
Bluetooth profiles: HSP/HFP/A2DP/AVRCP

Functions

Functions	Current status	Operation	LED	Prompt
Power-on	Earbuds are not in the case	Keep touching the panel for 2s		
	Earbuds are in the case with its lid closed (the case is within power)	Open the lid	LED blinks blue	TONE
Power-off	Case is within power	Push earbuds into case and close the lid	LED glows solid red when charging	\
	/	Keep touching the panel for 5s	LED glows red for 2s	TONE
Answer/end call	Incoming call/ calling	Double tap the panel to answer/end the call	\	TONE
Ignore call	Incoming call	Keep touching the panel for 1s	\	TONE
Voice assistant	Connected	Triple tap the panel	\	TONE
Music pause/ resume playing	Playing	1. Double tap 2. Put off either earbud to pause and put it on in 1s to resume playing	\	\
Skip track forward	Playing	Keep touching either panel for 2s to skip track forward	\	\

Warranty Card

Warranty Period: 12 months after you purchase this item. (or you may inquire your local shopper for more details.)
Free Service: Suspecting any defects caused by quality issues occur within the warranty period, please take this warranty card and purchase receipts to your distributor for free exchange service.

Model Number: _____
Date of Purchasing: _____
User's Name: _____
User's Address: _____
Shop's Name: _____
Shop's Address: _____
Comments: _____

Free exchange service will not be accessed under following circumstances:

- Damages caused unauthorized disassembly.
- Defects or physical damages caused by leaking or dropping off.
- Damages by act of God. Suspecting your item is within any damages or defects except the above circumstances, please return to us or your distributor for free repairing.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Hazardous substances and their contents in the item

Part Name	Hazardous Substances									
	Pb	Hg	Cd	Cr (VI)	PBB	PSDE	DEHP	DEHP	DEHP	BSP
Main body	X	O	O	O	O	O	O	O	O	O
Battery	O	O	O	O	O	O	O	O	O	O
Ear tips	O	O	O	O	O	O	O	O	O	O
Accessories	O	O	O	O	O	O	O	O	O	O
Charging cable	X	O	O	O	O	O	O	O	O	O

This form is made by SJ/T 11364 regulation.
O: means that hazardous substance content in the homogeneous materials of this part is within the limits of (EU) 2015/863 regulation.
X: means that hazardous substance content in at least one certain homogeneous material of this part is beyond the limits of (EU) 2015/863 regulation, but there is no mature alternative in the industry at present, it still conforms to the EU RoHS Directive in the scope of exemption.

Notes: Please arrange using time properly as your hearing may be damaged by using the device for a long time.
Manufacturer: Dongguan Hele Electronics Co., Ltd.
Address: Daojiao Town, Dongguan City, Guangdong, China

RoHS

Tips

- Before using the headset, please read the manual carefully and keep it for future references.
- The headset need to be fully charged prior to first-time use.
- If the headset is left unused for over two weeks, please recharge it periodically.
- Please use the chargers made by qualified manufacturer.
- If the headset cannot be found by your phone, please check whether it is in pairing mode; if left unconnected for a long while, the headset will exit pairing mode; please re-enter the mode; if a procedure error of your phone occurs, reboot it; if a procedure error of the headset occurs, reboot or reset it.

Caveats

- Never disassemble or modify your headset for any reasons to avoid any damages and danger.
- Do not store the headset in extreme temperatures (under 0°C or over 45°C).
- Avoid using the indicator close to the eyes of children or animals.
- Do not use this headset during a thunderstorm to avoid irregular function and increased risk of electric shock.
- Do not use harsh chemicals or strong detergents to clean the headset.
- Keep the headset dry.